

Harrogate Borough Council Street Aid Risk Register April 2022

Risk Number:	SCHSA001	
Risk Level/Service:	Community, Safer Communities, Community Safety and CCTV, Harrogate Street Aid	
Risk Category:	Programme/Project, Service Plan	
Objective/Dependency /Deliverable:	To raise funds to support those begging and street sleeping in the area to help them get off, and stay off, the streets. It will also inform all regarding street sleepers and begging	
Risk Name:	HSA Finance (1)	
Risk Description:	Lack of funding/donations	
Cause:	The number of reported incidents of begging and street sleepers is low compared to larger cities. North Yorkshire Police use a range of powers to enforce incidents of anti-social and drunken behaviour linked to begging and street sleepers often getting negative response from those giving. The 'Street Aid' model utilises an online and a tap terminal (contactless) scheme which offers a donation platform for the area as well as educating the public about the true picture of begging/street sleepers in the area and the organisations available for support. The initiative achieved the required donations. Work is being undertaken to increase the number of applications from eligible applicants as the numbers could be increased	
Impact/Consequence:	Increased contribution from the Community Safety Reserve Initiative will not continue after the pilot. Negative publicity received. Lack of applications and funding not distributed.	
Primary Owner:	Julia Stack	Secondary Owner: Helen Richardson
Additional Owners:		
Timescale:	Short Term (up to one year)	
Classification:	Economic	
Controls		
Control		
1-2-1 with Director		
Funding for pilot agreed from the Community Fund of the Office of Police, Fire and Crime Commissioner		
Cost estimates developed with sensitivity analysis of best and worst case scenarios		
Any shortfall covered by Community Safety Reserve in the pilot year		
No grants will be paid until there is enough funding available and if funds fall below £500 no grants will be awarded until fund exceeds £500		
No grants will be paid until 2 months after the introduction of the initiative to provide time for donations to be received		
OPFCC Grant covers hire of terminals and publicity		
Working closely with businesses, residents and public showing support for street sleepers		
Evaluation/review after 3, 6 and 9 months to initiate remedial actions if required		
Work continues with HBC colleagues/partners to support appropriate applications		
Proposed Controls		
Proposed Control	Target Implementation Date	Owner
Future funding possibilities - Harrogate BID has shown interest in providing financial support and resources in the future	23/10/2020	
Links:		
Review, Report and Escalation Procedures:	Working Group established. Community Safety Management Team Monthly meetings. Cabinet Member meetings.	
Reassessment Period:	Quarterly	

Gross Score			
Total Impact	Likelihood	Total Assessment	Label
1 - Small	1 - Unlikely	1	Green

Target Score			
Total Impact	Likelihood	Total Assessment	Label
1 - Small	1 - Unlikely	1	Green

Net Score (Current)			
Total Impact	Likelihood	Total Assessment	Label
1 - Small	1 - Unlikely	1	Green

Appetite Score			
Total Impact	Likelihood	Total Assessment	Label
1 - Small	1 - Unlikely	1	Green

Risk Response	Accept		
Overall Risk Owner Comments	Risk assessed 29 April 2022	Last Assessment Date	29/04/2022

Risk Number:	SCHSA002		
Risk Level/Service:	Community, Safer Communities, Community Safety and CCTV, Harrogate Street Aid		
Risk Category:	Programme/Project, Service Plan		
Objective/Dependency /Deliverable:	To raise funds to support begging and street sleepers in the area to help them get off, and stay off, the streets. It will also inform all regarding street sleepers and begging		
Risk Name:	HSA Administration		
Risk Description:	Increased financial/administration responsibility/risk to HBC		
Cause:	<p>The number of reported incidents of begging and street sleepers is low compared to larger cities. North Yorkshire Police use a range of powers to enforce incidents of anti-social and drunken behaviour linked to begging and street sleepers often getting negative response from those giving. The 'Street Aid' model utilises an online and a tap terminal (contactless) scheme which offers a donation platform for the area as well as educating the public about the true picture of begging/street sleepers in the area and the organisations available for support. Organisations that work with rough sleepers and those begging can apply for grants from the donations received. Two Ridings Community Foundation will hold money received and administer grants awarded. There have been some unforeseen issues to deal with including WiFi connectivity and therefore increased administration requirements, however these have decreased as Two Ridings have addressed issues arising.</p>		
Impact/Consequence:	Increased contribution from resources within Community Safety		
Primary Owner:	Julia Stack	Secondary Owner:	Helen Richardson
Additional Owners:			
Timescale:	Short Term (up to one year)		
Classification:	Economic		
Controls			
Control			
1-2-1 with Director			
Two Ridings Community Foundation will hold all monies and administer the grants awarded HBC will not have the responsibility for the money			
Legal agreement with TRCF and LibertyPay			
LibertyPay will rent the terminals to the Council and invoicing will be sent to HBC and has been accounted for in the OPFCC Grant			
Quarterly meetings with TRCF			
Evaluation/review after 3, 6 and 9 months to initiate remedial actions if required			
Improved WiFi connection arrangements (SIM card) to reduce potential problems with existing terminal			
Additional reporting arrangements being agreed with Two Ridings			
If additional terminals are agreed management arrangements with individual shops to be used			
Potential for Harrogate BID to take over lead role			
Proposed Controls			
Proposed Control	Target Implementation Date	Owner	
Links:			
Review, Report and Escalation Procedures:			
Working Group established. Community Safety Management Team Monthly meetings. Cabinet Member meetings.			
Reassessment Period:			
Quarterly			

Risk Assessment

Gross Score			
Total Impact	Likelihood	Total Assessment	Label
2 - Moderate	1 - Unlikely	2	Green

Target Score			
Total Impact	Likelihood	Total Assessment	Label
1 - Small	1 - Unlikely	1	Green

Net Score (Current)			
Total Impact	Likelihood	Total Assessment	Label
1 - Small	1 - Unlikely	1	Green

Appetite Score			
Total Impact	Likelihood	Total Assessment	Label
1 - Small	1 - Unlikely	1	Green

Risk Response	Accept		
Overall Risk Owner Comments	Two Ridings have taken an increased role and this risk has therefore decreased in impact. Risk assessed 29 April 2022	Last Assessment Date	29/04/2022

Risk Number:	SCHSA003		
Risk Level/Service:	Community, Safer Communities, Community Safety and CCTV, Harrogate Street Aid		
Risk Category:	Programme/Project, Service Plan		
Objective/Dependency /Deliverable:	To raise funds to support those begging and street sleeping in the area to help them get off, and stay off, the streets. It will also inform all regarding street sleepers and begging		
Risk Name:	Achievement of Objectives		
Risk Description:	Failure to achieve initiative objectives		
Cause:	The number of reported incidents of begging and street sleepers is low compared to larger cities. North Yorkshire Police use a range of powers to enforce incidents of anti-social and drunken behaviour linked to begging and street sleepers often getting negative response from those giving. The 'Street Aid' model utilises an online and a tap terminal (contactless) scheme which offers a donation platform for the area as well as educating the public about the true picture of begging/street sleepers in the area and the organisations available for support. Organisations that work with rough sleepers and those begging can apply for grants from the donations received. Two Ridings Community Foundation holds money received and administer grants awarded.		
Impact/Consequence:	Increased negative publicity/reputational risk		
Primary Owner:	Julia Stack	Secondary Owner:	Helen Richardson
Additional Owners:			
Timescale:	Short Term (up to one year)		
Classification:	Economic		
Controls			
Control			
1-2-1 with Director			
Working closely with businesses, residents and public showing support for street sleepers			
Quarterly meetings with TRCF			
Evaluation/review after 3, 6 and 9 months to initiate remedial actions if required			
Building strong publicity materials to share via different media			
Use lessons learnt from other areas and develop positive messages about helping those on the street			
Grants are paid after verification by HBC			
TRCF will gain feedback and produce good news stories for publicity purposes			
Proposed Controls			
Proposed Control	Target Implementation Date	Owner	
Links:			
Review, Report and Escalation Procedures:	Working Group established. Community Safety Management Team Monthly meetings. Cabinet Member meetings.		
Reassessment Period:	Quarterly		

Risk Assessment

Gross Score			
Total Impact	Likelihood	Total Assessment	Label
3 - Severe	3 - Likely	9	Amber

Target Score			
Total Impact	Likelihood	Total Assessment	Label
3 - Severe	1 - Unlikely	3	Green

Net Score (Current)			
Total Impact	Likelihood	Total Assessment	Label
3 - Severe	1 - Unlikely	3	Green

Appetite Score			
Total Impact	Likelihood	Total Assessment	Label
3 - Severe	1 - Unlikely	3	Green

Risk Response	Accept		
Overall Risk Owner Comments	Initiative is going well and achieving objectives. Risk assessed 29 April 2022	Last Assessment Date	29/04/2022

Risk Number:	SCHSA004		
Risk Level/Service:	Community, Safer Communities, Community Safety and CCTV, Harrogate Street Aid		
Risk Category:	Programme/Project, Service Plan		
Objective/Dependency /Deliverable:	To raise funds to support those begging and street sleepers in the area to help them get off, and stay off, the streets. It will also inform all regarding street sleepers and begging.		
Risk Name:	HBC Reputation		
Risk Description:	Increased reputational risk through negative publicity		
Cause:	<p>The number of reported incidents of begging and street sleepers is low compared to larger cities. North Yorkshire Police use a range of powers to enforce incidents of anti-social and drunken behaviour linked to begging and street sleepers often getting negative response from those giving. The 'Street Aid' model utilises an online and a tap terminal (contactless) scheme which offers a donation platform for the area as well as educating the public about the true picture of begging/street sleepers in the area and the organisations available for support. Organisations that work with rough sleepers and those begging can apply for grants from the donations received. Two Ridings Community Foundation will hold money received and administer grants awarded. Individuals will not benefit directly as they cannot be given cash and funding will not support living on the street such as tents or sleeping bags. The initiative could be seen by those making the donation as taking money away from those they want to help on the street. Reliance on organisations receiving the grants to work with those on the streets.</p>		
Impact/Consequence:	Increased negative publicity/reputational risk		
Primary Owner:	Julia Stack	Secondary Owner:	Helen Richardson
Additional Owners:			
Timescale:	Short Term (up to one year)		
Classification:	Economic		
Controls			
Control			
1-2-1 with Director			
Working closely with businesses, residents and public showing support for street sleepers			
Quarterly meetings with TRCF			
Evaluation/review after 3, 6 and 9 months to initiate remedial actions if required			
Building strong publicity materials to share via different media			
Use lessons learnt from other areas and develop positive messages about helping those on the street			
Grants are paid after verification by HBC			
TRCF will gain feedback and produce good news stories for publicity purposes			
Increased joint working with Police and partner organisations to raise awareness of other measures in place to support those on the street			
Proposed Controls			
Proposed Control	Target Implementation Date	Owner	
Links:			
Review, Report and Escalation Procedures:	Working Group established. Community Safety Management Team Monthly meetings. Cabinet Member meetings.		
Reassessment Period:	Quarterly		

Risk Assessment

Gross Score			
Total Impact	Likelihood	Total Assessment	Label
3 - Severe	3 - Likely	9	Amber

Target Score			
Total Impact	Likelihood	Total Assessment	Label
3 - Severe	1 - Unlikely	3	Green

Net Score (Current)			
Total Impact	Likelihood	Total Assessment	Label
3 - Severe	1 - Unlikely	3	Green

Appetite Score			
Total Impact	Likelihood	Total Assessment	Label
3 - Severe	1 - Unlikely	3	Green

Risk Response	Accept		
Overall Risk Owner Comments	Initiative is working well and achieving objectives. Risk assessed 29 April 2022	Last Assessment Date	29/04/2022

Risk Number:	SCHSA005		
Risk Level/Service:	Community, Safer Communities, Community Safety and CCTV, Harrogate Street Aid		
Risk Category:	Programme/Project, Service Plan		
Objective/Dependency /Deliverable:	To raise funds to support those begging and street sleepers in the area to help them get off, and stay off, the streets. It will also inform all regarding street sleepers and begging		
Risk Name:	Recipient organisations		
Risk Description:	Failure of recipient organisations to deliver.		
Cause:	The number of reported incidents of begging and street sleepers is low compared to larger cities. North Yorkshire Police use a range of powers to enforce incidents of anti-social and drunken behaviour linked to begging and street sleepers often getting negative response from those giving. The 'Street Aid' model utilises an online and a tap terminal (contactless) scheme which offers a donation platform for the area as well as educating the public about the true picture of begging/street sleepers in the area and the organisations available for support. The initiative has been successful in receiving donations. Organisations that work with rough sleepers and those begging can apply for grants from the donations received. Two Ridings Community Foundation will hold money received and administer grants awarded. Individuals will not benefit directly as they cannot be given cash and funding will not support living on the street such as tents or sleeping bags. The initiative could be seen by those making the donation as taking money away from those they want to help on the street. Reliance on organisations receiving the grants to work with those on the streets.		
Impact/Consequence:	Increased negative publicity/reputational risk		
Primary Owner:	Julia Stack	Secondary Owner:	Helen Richardson
Additional Owners:			
Timescale:	Short Term (up to one year)		
Classification:	Economic		
Controls			
Control			
1-2-1 with Director			
Working closely with businesses, residents and public showing support for street sleepers			
Quarterly meetings with TRCF			
Evaluation/review after 3, 6 and 9 months to initiate remedial actions if required			
Building strong publicity materials to share via different media			
Use lessons learnt from other areas and develop positive messages about helping those on the street			
Grants are paid after verification by HBC			
TRCF will gain feedback and produce good news stories for publicity purposes			
Proposed Controls			
Proposed Control	Target Implementation Date	Owner	
Links:			
Review, Report and Escalation Procedures:	Working Group established. Community Safety Management Team Monthly meetings. Cabinet Member meetings.		
Reassessment Period:	Quarterly		

Risk Assessment

Gross Score			
Total Impact	Likelihood	Total Assessment	Label
3 - Severe	3 - Likely	9	Amber

Target Score

Total Impact	Likelihood	Total Assessment	Label
3 - Severe	1 - Unlikely	3	Green

Net Score (Current)			
Total Impact	Likelihood	Total Assessment	Label
3 - Severe	1 - Unlikely	3	Green

Appetite Score			
Total Impact	Likelihood	Total Assessment	Label
3 - Severe	1 - Unlikely	3	Green

Risk Response	Accept		
Overall Risk Owner Comments	Risk assessed 29 April 2022	Last Assessment Date	29/04/2022

Risk Number:	SCHSA006		
Risk Level/Service:	Community, Safer Communities, Community Safety and CCTV, Harrogate Street Aid		
Risk Category:	Programme/Project, Service Plan		
Objective/Dependency /Deliverable:	To raise funds to support those begging and street sleepers in the area to help them get off, and stay off, the streets. It will also inform all regarding street sleepers and begging.		
Risk Name:	Governance		
Risk Description:	Lack of clear governance arrangements		
Cause:	<p>The number of reported incidents of begging and street sleepers is low compared to larger cities. North Yorkshire Police use a range of powers to enforce incidents of anti-social and drunken behaviour linked to begging and street sleepers often getting negative response from those giving. The 'Street Aid' model utilises an online and a tap terminal (contactless) scheme which offers a donation platform for the area as well as educating the public about the true picture of begging/street sleepers in the area and the organisations available for support. Organisations that work with rough sleepers and those begging can apply for grants from the donations received. Two Ridings Community Foundation will hold money received and administer grants awarded. Individuals will not benefit directly as they cannot be given cash and funding will not support living on the street such as tents or sleeping bags. The initiative could be seen by those making the donation as taking money away from those they want to help on the street. Reliance on organisations receiving the grants to work with those on the streets. When LGR is implemented governance arrangements will need to be established with North Yorkshire Council</p>		
Impact/Consequence:	Increased negative publicity/reputational risk. Failure to achieve objectives. No/unclear governance arrangements.		
Primary Owner:	Julia Stack	Secondary Owner:	Helen Richardson
Additional Owners:			
Timescale:	Short Term (up to one year)		
Classification:	Economic		
Controls			
Control			
1-2-1 with Director			
Quarterly meetings with TRCF			
Evaluation/review after 3, 6 and 9 months to initiate remedial actions if required			
Grants are paid after verification by HBC			
Additional reports for monitoring finance are being requested from TRCW			
Proposed Controls			
Proposed Control	Target Implementation Date	Owner	
Links:			
Review, Report and Escalation Procedures:			
Working Group established. Community Safety Management Team Monthly meetings. Cabinet Member meetings.			
Reassessment Period:			
Quarterly			

Risk Assessment

Gross Score			
Total Impact	Likelihood	Total Assessment	Label
3 - Severe	3 - Likely	9	Amber

Target Score			
Total Impact	Likelihood	Total Assessment	Label

3 - Severe	1 - Unlikely	3	Green
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Net Score (Current)			
Total Impact	Likelihood	Total Assessment	Label
3 - Severe	1 - Unlikely	3	Green

Appetite Score			
Total Impact	Likelihood	Total Assessment	Label
3 - Severe	1 - Unlikely	3	Green

Risk Response	Accept		
Overall Risk Owner Comments	Governance arrangements have been clearly developed. Risk assessed 29 April 2022	Last Assessment Date	29/04/2022

Risk Number:	SCHSA007		
Risk Level/Service:	Community, Safer Communities, Community Safety and CCTV, Harrogate Street Aid		
Risk Category:	Programme/Project, Service Plan		
Objective/Dependency /Deliverable:	To raise funds to support those begging and street sleepers in the area to help them get off, and stay off, the streets. It will also inform all regarding street sleepers and begging		
Risk Name:	HSA Finance (2)		
Risk Description:	Lack of applications, therefore unspent funding		
Cause:	The number of reported incidents of begging and street sleepers is low compared to larger cities. North Yorkshire Police use a range of powers to enforce incidents of anti-social and drunken behaviour linked to begging and street sleepers often getting negative response from those giving The 'Street Aid' model utilises an online and a tap terminal (contactless) scheme which offers a donation platform for the area as well as educating the public about the true picture of begging/street sleepers in the area and the organisations available for support. The initiative has been piloted for 12 months and achieved the required donations however there have been no applications		
Impact/Consequence:	Initiative will not continue after the pilot. Negative publicity received. Objectives not achieved.		
Primary Owner:	Julia Stack	Secondary Owner:	Helen Richardson
Additional Owners:			
Timescale:	Short Term (up to one year)		
Classification:	Economic		
Controls			
Control			
1-2-1 with Director			
Funding for pilot agreed from the Community Fund of the Office of Police, Fire and Crime Commissioner			
Cost estimates developed with sensitivity analysis of best and worst case scenarios			
Any shortfall covered by Community Safety Reserve in the pilot year			
No grants will be paid until there is enough funding available and if funds fall below £500 no grants will be awarded until fund exceeds £500			
No grants will be paid until 2 months after the introduction of the initiative to provide time for donations to be received			
OPFCC Grant covers hire of terminals and publicity			
Working closely with businesses, residents and public showing support for street sleepers			
Evaluation/review after 3, 6 and 9 months to initiate remedial actions if required			
Working with appropriate organisations to encourage applications			
Identifying appropriate application opportunities and discussing with appropriate organisations			
Increased publicity about Street Aid targeted at appropriate organisations			
Work has started with HBC colleagues/partners to support appropriate applications			
Proposed Controls			
Proposed Control	Target Implementation Date	Owner	
Links:			
Review, Report and Escalation Procedures:			
Working Group established. Community Safety Management Team Monthly meetings. Cabinet Member meetings.			
Reassessment Period:			
Quarterly			

Risk Assessment

Gross Score			
Total Impact	Likelihood	Total Assessment	Label
3 - Severe	4 - Almost Certain	12	Red

Target Score			
Total Impact	Likelihood	Total Assessment	Label
1 - Small	1 - Unlikely	1	Green

Net Score (Current)			
Total Impact	Likelihood	Total Assessment	Label
2 - Moderate	2 - Possible	4	Amber

Appetite Score			
Total Impact	Likelihood	Total Assessment	Label
2 - Moderate	2 - Possible	4	Amber

Risk Response	Accept		
Overall Risk Owner Comments	Work has started to increase the number of applications. Risk assessed 29 April 2022	Last Assessment Date	29/04/2022